

Advantage Systems Online Courses (Courses may change please verify by calling 246-4373783)

1 Hour Courseware

Negotiation Essentials
Emotional Intelligence Essentials
Fundamentals of Cross Cultural Communication
Getting Results Without Direct Authority
Listening Essentials
Developing a Culture of Learning
Managing Your Career
Critical Thinking Essentials
Perseverance and Resilience
Technical Management Essentials
Managing Problem Performance
Auditing Essentials
Negotiation Skills for Sales Professionals
Foundation Skills

Business Skills Curricula

Administrative Support Curriculum

Advanced Skills for Administrative Support Professionals
The Effective Administrative Support Professional
Essential Skills for Administrative Support Professionals

Business Analysis Curriculum

Certified Business Analysis Professional (CBAP™)

Business Law Curriculum

Fundamentals of Business Law

Communication Curriculum

Anger Management in the Workplace
Business Grammar Essentials
Business Writing Essentials
Effective Use of Feedback for Business
Email Essentials
High-Impact Business Writing
International Business Skills - Culture, Customs and Norms
International Communications
Interpersonal Communication Skills
Mastering Interpersonal Communication
Meeting the Presentation Challenge
Powerful Presentation Skills
Professional Telephone Skills
Telephone Skills for Business Professionals
Writing to Maximize Business Results
How to Write an Effective Internal Business Case
Business Interpersonal Communication Skills
Effective Listening
Working with and Managing Difficult People
Giving Successful Presentations
The Effective Business Meeting
Conflict in the Workplace
Getting the Results You Want: Negotiating to Win
Emotional Intelligence at Work
Communicating Assertively
Professionalism and Business Etiquette
Building Improved Work Relationships

Obtaining Results without Authority
E-mail Essentials for Business
Telephone Essentials for Business
Business Writing Basics
Business Grammar Basics
Interpersonal Communication
Workplace Conflict
Fundamentals of Working with Difficult People
Negotiation Essentials
Emotional Intelligence Essentials
Fundamentals of Cross Cultural Communication
Getting Results without Direct Authority
Listening Essentials
Constructive Feedback and Criticism
Anger Management Essentials
Communicating Effectively with the 'C' Level
Running Effective Business Meetings
Basic Presentation Skills
Communicate with Diplomacy and Tact
Professional Networking Essentials

Consulting Skills Curriculum

Consulting with the External Client
Consulting with the Internal Client
Internal Consulting for the Technical Professional

Customer Service Curriculum

Managing a Customer-focused Department
Customer Relationship Management
Frontline Call Center Skills
Inbound Call Center Management
Internal Customer Service
Internal Customer Service Agent Skills
IT Infrastructure Library (ITIL) Foundations
ITIL® V3 Intermediate: Operational Support & Analysis
ITIL® V3 Overview
Managing a Customer Service-Oriented Culture
Measuring Customer Satisfaction
Technical Support Agent Survival Skills
Customer Support, Professionalism
Customer Support Specialist, Skills
Customer Support, Process
IT Infrastructure Library (ITIL) Foundations V3
IT Infrastructure Library (ITIL) V3 Foundation Syllabus v4.2
IT Infrastructure Library (ITIL®) 2011 Edition Foundation Syllabus
Excelling at Customer Service
Customer Service Representative, Professionalism
Customer Service Representative, Skills
Customer Service Representative, Process
Customer Service Fundamentals
Customer Focus
Customer Advocacy

e-Learning Curriculum

e-Learning Foundations

Finance and Accounting Curriculum

Accounting 101
Accounting 102
Advanced Business Finance
Auditing: A Practical Approach
Business Finance for Managers
Finance for Nonfinancial Professionals
Managerial Accounting
Practical Budgeting for Managers
Practical Budgeting Skills for Business
Fundamental Finance for non-Finance Professionals
Finance and Accounting Essentials for Non-financial Professionals
Accounting Fundamentals
IFRS Primer
Budgeting Essentials
Auditing Essentials
Capital Budgeting Essentials

Foundation Skills Curriculum

Basic Business Math Skills
Basic Business Math

Human Resources Curriculum

Behavioral Interviewing
Hostility and Aggression in the Workplace
How to Interview and Hire the Right People
Managing Diversity and Inclusiveness
Managing Sexual Harassment Responsibly and Legally
New Employee Orientation
Recruiting & Retention Strategies for the Tight Labor Market
Sexual Harassment
HRCI/SPHR (Senior Professional Human Resource)
Managing Diversity in the Workplace
Effective Hiring and Interviewing
HRCI Senior Professional in Human Resources (SPHR)
HRCI Professional in Human Resources (PHR)
Recruiting and Retention Strategies
Essentials of Interviewing and Hiring
The role of HR as a Business Partner
Organizational Behavior

Industry Foundations Curriculum

Doing Business with the U.S. Federal Government
Industry Overviews: Version 1
Industry Overviews

Knowledge Management Curriculum

Achieving Measurable Performance Impact from Training
Knowledge Management Fundamentals
The 21st Century Learning Curve

Leadership Curriculum

Going from Management to Leadership
Leading from the Front Line
Leading the Workforce Generations
Succession Planning for the Business Environment
Moving from Management to Leadership
Leadership Essentials
Employee Engagement
Creating a positive work environment
Developing a Culture of Learning
Effective Succession Planning
Making Cross-Functional Teams Work
Setting and Managing Organizational Priorities
The Voice of Leadership

Management Curriculum

360-degree Performance Appraisal
Dealing with Conflict and Confrontation
Essential Skills for Tomorrow's Managers
How to Discipline Employees & Correct Performance Problems
Management Excellence: Performance-Based Appraisals
Managing Contractors and Temporary Employees
Managing Others through Change
Managing Technical Professionals
Moving from Technical Professional to Management
Negotiation Strategies for Managers
Practical Coaching Skills for Managers
The Consummate Coach
The Fundamentals of Business Crises Management
Effectively Managing Top Performers
Advanced Management Skills
Moving into Management
Crucial Skills for Tomorrow's Managers
Problem Performance Management
Using Change Process to Support Employees
Effective Delegation
Facilitating Successfully
Coaching with Confidence
The Essentials of Mentoring
Appraising Performance
Business Coaching Essentials
Management Essentials
First Time Manager Essentials
Performance Appraisal Essentials
Talent Management Essentials
Essentials of Managing Technical Professionals
Workforce Generations
Managing Experts
Advanced Management Skills Series
Managing during Difficult Times
Dismissing an Employee
Delegation Essentials
Business Execution
Essential Mentoring Techniques
Thinking like a CFO
Managing Problem Performance
Difficult Conversations

Marketing Curriculum

Online Branding Strategy
Product Management Essentials
Strategic Marketing in Action
Marketing Essentials
Competitive Marketing Strategies
Strategic Brand Management

Operations Curriculum

ISO 9000:2000 Overview
Lean Manufacturing
Logistics Management
OSHA Standards for General Industry
Six Sigma Green Belt: Foundations
Six Sigma Green Belt: Team Implementation
Six Sigma Green Belt: Six Sigma and the Organization
Six Sigma Green Belt: Define
Six Sigma Green Belt: Measure
Six Sigma Green Belt: Analyze
Six Sigma Green Belt: Improve and Control
Six Sigma Black Belt: Deployment
Six Sigma Black Belt: The Define Phase
Six Sigma Black Belt: The Measurement Phase
Six Sigma Black Belt: The Analyze Phase
Six Sigma Black Belt: The Improve Phase
Six Sigma Black Belt: The Control Phase
Six Sigma Black Belt: The Lean Enterprise
Six Sigma Black Belt: Design for Six Sigma Black Belt
Six Sigma: Champion Training
Supply Chain Management
Certified Manager of Quality/Organizational Excellence
The Foundations of Six Sigma
Six Sigma Black Belt (2007 BOK): Enterprise-Wide Deployment
Six Sigma Black Belt (2007 BOK): Organizational Process Management and Measures
Six Sigma Black Belt (2007 BOK): Team Management
Six Sigma Black Belt (2007 BOK): Define
Six Sigma Black Belt (2007 BOK): Measure
Six Sigma Black Belt (2007 BOK): Analyze
Six Sigma Black Belt (2007 BOK): Improve
Six Sigma Black Belt (2007 BOK): Control
Six Sigma Black Belt (2007 BOK): Design for Six Sigma (DFSS) Frameworks and Methodologies
Fundamentals of Lean for Business Organizations
Operations Management
Managing Customer-Driven Process Improvement
Purchasing and Vendor Management Essentials

Personal Development Curriculum

Achieving Balance in Your Professional and Personal Life
Achieving Organizational Excellence Through Critical Thinking
Business Professionalism
Creativity and Innovation in the Workplace
Fast-tracking Your Career
Living a Balanced Life
Managing Yourself through Change
Overcoming Overload - Managing Memory and Time
Taking Control of Your Workday
Working without a Net - The Business of Risk
Take Control of Your Time by Working More Effectively

Decision-making and Problem-solving for Business
Optimizing Your Work/Life Balance
Diversity on the Job
Telecommuting and the Remote Employee
Generating Creative & Innovative Ideas
Managing Your Career
Effective Time Management
Problem Solving and Decision-Making Strategies
Dealing with Organizational Change
Critical Thinking Essentials
Building and Maintaining Trust
Personal Productivity Improvement
Peer Relationships
Business Ethics
Living and Working Abroad in the United States
Interviewing Strategies for the Interviewee
Campus to Corporate
Public speaking strategies
Performance under Pressure
Doing Business Professionally
Perseverance and Resilience
Decisiveness
Writing Under Pressure
Program/Portfolio Management Curriculum
Program Management (PMI® Standard-aligned)
Portfolio Management (PMI® Standard-aligned)
Program Management (PMI® Second Edition-aligned)

Project Management Curriculum

Project Management Essentials - (PMBOK® Guide - Third Edition-aligned)
Project Integration Management (PMBOK® Guide - Third Edition-aligned)
Project Scope Management (PMBOK® Guide - Third Edition-aligned)
Project Time Management (PMBOK® Guide - Third Edition-aligned)
Project Cost Management (PMBOK® Guide - Third Edition-aligned)
Project Quality Management (PMBOK® Guide - Third Edition-aligned)
Project Human Resource Management (PMBOK® Guide - Third Edition-aligned)
Project Communications Management (PMBOK® Guide - Third Edition-aligned)
Project Risk Management (PMBOK® Guide - Third Edition-aligned)
Project Procurement Management (PMBOK® Guide - Third Edition-aligned)
Advanced Project Management - Project Communications Management - PMBOK1996-aligned
Advanced Project Management - Project Cost - PMBOK1996-aligned
Advanced Project Management - Project HR Management - PMBOK1996-aligned
Advanced Project Management - Project Integration Management - PMBOK1996-aligned
Advanced Project Management - Project Procurement Management (PMBOK-aligned)
Advanced Project Management - Project Quality Management - PMBOK1996-aligned
Advanced Project Management - Project Risk Management - PMBOK1996-aligned
Advanced Project Management - Project Scope Management - PMBOK1996-aligned
Advanced Project Management - Project Time Management - PMBOK1996-aligned
Advanced Project Scope, Time and Cost Management (PMBOK-aligned)
Project Cost Management (PMBOK 2000-aligned)
Project Integration Management (PMBOK 2000-aligned)
Project Management Basics for Business Professionals (PMBOK 2000-aligned)
Project Management for IT Professionals
Project Management Professional Responsibility
Project Procurement Planning (PMBOK 2000-aligned)
Project Quality Management (PMBOK 2000-aligned)
Project Risk Management (PMBOK 2000-aligned)
Project Scope Management (PMBOK 2000-aligned)

Project Time Management (PMBOK 2000-aligned)
Strategic Project Management for IT Projects
Project Management for Non-Project Managers
Managing Software Project Outsourcing
Project Management Foundations (PRINCE2-aligned)
Project Management Essentials - (PMBOK® Guide - Fourth Edition-aligned)
Project Integration Management (PMBOK® Guide - Fourth Edition-aligned)
Project Scope Management (PMBOK® Guide - Fourth Edition-aligned)
Project Time Management (PMBOK® Guide - Fourth Edition-aligned)
Project Cost Management (PMBOK® Guide - Fourth Edition-aligned)
Project Quality Management (PMBOK® Guide - Fourth Edition-aligned)
Project Human Resource Management (PMBOK® Guide - Fourth Edition-aligned)
Project Communications Management (PMBOK® Guide - Fourth Edition-aligned)
Project Risk Management (PMBOK® Guide - Fourth Edition-aligned)
Project Procurement Management (PMBOK® Guide - Fourth Edition-aligned)
Code of Ethics and Professional Conduct (PMI® Standard-aligned)
IT Project Management Essentials
PRINCE2®: 2009 Foundation
Instructor Series: CompTIA Project+ (2009 Edition)
Managing Software Project Outsourcing

Sales Curriculum

Territorial Account Sales Skills
Field Sales Skills
Inside Sales Skills
Sales: A Focus on Solutions
Sales Management
SalesUniversity Communication 101
SalesUniversity Sales Manufacturing: A Success Model
SalesUniversity Sales Math 101: Developing a Sales Plan for Success
SalesUniversity Sales Orientation: Professional Selling in the Knowledge Economy
Selling at the Executive Level
Strategic Account Sales Skills
Sales Foundations
Sales Negotiations
Solution Selling

Strategic Planning Curriculum

Competitive Intelligence
How to Write a Business Case
Strategic IT Planning
Systems Thinking in the 21st Century
Value-Chain Analysis to Create Competitive Advantage
Moving From an Operational Manager to a Strategic Thinker
Leading and Implementing Sustainable Green Business Strategies
The Fundamentals of Globalization
IT Strategy Essentials
Business Law Essentials
Developing Strategic Thinking Acumen
Risk Management
Business Planning Essentials

Team Building Curriculum

9 Traits of Highly Successful Work Teams
Cultivating a High-performance Project Team
How to Make Cross-Functional Teams Work
Making Teams Work: Capitalizing on Conflict
Managing and Leading the Virtual Team
Participating in a Project Team
Participating in Teams
High-Performance Onsite-and Virtual Teams
Optimizing Your Performance On a Team
Leading Teams

Business Certifications

ASQ (Six Sigma and CMQ/OE)
Six Sigma Green Belt Certification (SSGB)
Six Sigma Black Belt Certification (SSBB)
Manager of Quality/Organizational Excellence (CMQ/OE) Certification
Human Resource Certification Institute (HRCI)
Professional in Human Resources (PHR)
Senior Professional in Human Resources (SPHR)
Certified Business Analysis Professional (CBAP) Certification
PRINCE2® Certification

Desktop Curricula

Adobe Reader 6.0
Adobe Reader 8.0
Adobe Acrobat 8.0
Adobe Reader 9
Adobe AIR 3
Adobe InDesign CS5
Adobe Reader X
Adobe Flash CS4
Adobe Flash CS3
Adobe Dreamweaver CS3 Website Development
Adobe Photoshop CS3
Adobe Illustrator CS3
Adobe PhotoShop CS4
Adobe Illustrator CS4
Adobe InDesign CS4
Adobe Dreamweaver CS4
Adobe AIR for Flash Developers
Adobe Fireworks CS4
Adobe Acrobat 9
Adobe Captivate 4
Adobe Dreamweaver CS5
Adobe Photoshop CS5
Adobe Flash CS5
Adobe Acrobat 5
Adobe Acrobat 5.0 Getting Started
Adobe Acrobat 5.0 Up and Running
CompTIA IT Project+
Computing for Beginners
Desktop Best Practices
Information Security Best Practices for Business Users
Information Security for End Users
ECDL - European Computer Driving License/ICDL - International Computer Driving License
ECDL/ICDL 3 (non-audio)
ECDL/ICDL 4

ECDL/ICDL 4 Module 1: Concepts of Information Technology (IT)
ECDL/ICDL 4 Module 2: Using the Computer and Managing Files
ECDL/ICDL 4 Module 3: Word Processing with Microsoft Word 2003
ECDL/ICDL 4 Module 4: Spreadsheets with Microsoft Excel 2003
ECDL/ICDL 4 Module 5: Database with Microsoft Access 2003
ECDL/ICDL 4 Module 6: Presentations with Microsoft PowerPoint 2003
ECDL/ICDL 4 Module 7: Information and Communication
Home and Personal
Digital Photography
Digital Video Editing with MGI VideoWave 5
Hewlett-Packard Digital Photography
Home Networking with Microsoft Windows XP
Intuit Quicken 2002 Deluxe
Intuit Quicken 2003 Deluxe
Jasc Paint Shop Pro 7: Getting Started
Jasc Paint Shop Pro 7: Up and Running
Macromedia FreeHand 10: Foundation
Microsoft Internet Explorer 6 (non-audio)
Microsoft Money 2002
Microsoft Money 2003 Deluxe
Microsoft Works 2002: Introducing Works 6.0
Microsoft Works 2002: The Database
Microsoft Works 2002: The Spreadsheet
Microsoft Works 2002: Word 2002
Microsoft Works 6.0: Introducing Works
Roxio Easy CD Creator 5
Home User: Home and Personal Finance
Home User: PC Maintenance
IBM Lotus Sametime 3.0 and QuickPlace 3.0
IBM Lotus: Collaboration using Sametime and QuickPlace
Internet Explorer 5.0
Lotus Notes
Lotus Notes 8: New Features for End Users
Lotus Notes 8: End User
Lotus Notes 7: End User
Lotus Notes Domino 4.5 Application Development
Lotus Notes Domino 4.5 End-User
Lotus Notes Domino 4.5 to 5 Update
Lotus Notes Domino 4.6 End-User
Lotus Notes R5 End-User
Lotus Notes R6 End-User
Lotus Notes Release 4 Application Development
Lotus Notes Release 4 End-User
Lotus Notes Release 4 System Administration
Microsoft End-User Operating Systems and Tools
Microsoft Exchange 5.x End-User
Microsoft Internet Explorer 5.0 Administration Kit
Microsoft Internet Explorer 5.5
Microsoft Internet Explorer 7
Microsoft Internet Explorer 8
Microsoft Office 2010
Microsoft Office 2010: New Features
Microsoft Office 2010 New Features for Users Migrating from Office 2003
Microsoft Office 2010: Beginning Word
Microsoft Office 2010: Advanced Word
Microsoft Office 2010: Beginning Excel
Microsoft Office 2010: Advanced Excel
Microsoft Office 2010: Excel for Power Users

Microsoft Office 2010: Beginning PowerPoint
Microsoft Office 2010: Advanced PowerPoint
Microsoft Office 2010: Beginning Outlook
Microsoft Office 2010: Advanced Outlook
Microsoft Office 2010: Beginning Access
Microsoft Office 2010: Advanced Access
Microsoft Office 2010: Beginning Project
Microsoft Office 2010: Advanced Project
Microsoft Office 2010: Beginning Visio
Microsoft SharePoint 2010: New Features for End Users
Microsoft SharePoint 2010 for End Users
Microsoft SharePoint 2010: New Features for Power Users
Microsoft SharePoint 2010 for Power Users
Microsoft OneNote 2010 for End Users
Microsoft Office 2010: Lync for End Users
Microsoft Office 2007
Microsoft Office 2007: New Features
Microsoft Office 2007: Beginning Word
Microsoft Office 2007: Beginning Excel
Microsoft Office 2007: Beginning Outlook
Microsoft Office 2007: Advanced Word
Microsoft Office 2007: Advanced Excel
Microsoft Office 2007: Advanced Outlook
Microsoft Office 2007: Beginning Project
Microsoft Office 2007: Beginning PowerPoint
Microsoft Office 2007: Advanced Project
Microsoft Office 2007: Advanced PowerPoint
Microsoft Office 2007: Collaborating, Communicating, and Sharing Information
Microsoft Office 2007: Beginning Access
Microsoft Office 2007: Advanced Access
Microsoft Office 2007: Publisher
Microsoft Office 2007: Word for the Power User
Microsoft Office 2007: Excel for the Power User
Microsoft Office 2007: Outlook for the Power User
Microsoft Office 2007: Access for the Power User
Microsoft Office 2007: Beginning Visio
Microsoft Office SharePoint Server 2007 End User
Microsoft Office Project Server 2007: Managing Projects
Microsoft Office 2007: Outlook Web Access
Microsoft Office Live Meeting 2007 for End Users
Microsoft Office XP: Advanced Access 2002
Microsoft Office XP: Advanced Excel 2002
Microsoft Office XP: Advanced FrontPage 2002
Microsoft Office XP: Advanced Outlook 2002
Microsoft Office XP: Advanced PowerPoint 2002 (non-audio)
Microsoft Office XP: Advanced Word 2002
Microsoft Office XP: Beginning Access 2002 (non-audio)
Microsoft Office XP: Beginning Excel 2002 (non-audio)
Microsoft Office XP: Beginning FrontPage 2002
Microsoft Office XP: Beginning Outlook 2002 (non-audio)
Microsoft Office XP: Beginning PowerPoint 2002 (non-audio)
Microsoft Office XP: Beginning Visio 2002
Microsoft Office XP: Beginning Word 2002
Microsoft Office XP: Common Features Across Office Applications (non-audio)
Microsoft Office XP: New Features for Advanced Users
Microsoft Office XP: New Features for End-Users
Microsoft Office XP: New Office-wide Features
Microsoft Office 2003

Microsoft Office 2003: Advanced Access
Microsoft Office 2003: Advanced Excel
Microsoft Office 2003: Advanced FrontPage
Microsoft Office 2003: Advanced Outlook
Microsoft Office 2003: Advanced PowerPoint
Microsoft Office 2003: Advanced Project Professional
Microsoft Office 2003: Advanced Word
Microsoft Office 2003: Beginning Access
Microsoft Office 2003: Beginning Excel
Microsoft Office 2003: Beginning FrontPage
Microsoft Office 2003: Beginning Outlook
Microsoft Office 2003: Beginning PowerPoint
Microsoft Office 2003: Beginning Project Professional
Microsoft Office 2003: Beginning Word
Microsoft Office 2003: Getting Started
Microsoft Office 2003: New Features
Microsoft Office 2003: Outlook for the Power User
Microsoft Office 2003: Publisher
Microsoft Office 2003: Visio for Beginners
Microsoft Office 2000
Microsoft Office 2000: Access 2000
Microsoft Office 2000: Advanced Excel 2000
Microsoft Office 2000: Advanced Project 2000
Microsoft Office 2000: Advanced Word 2000
Microsoft Office 2000: Beginning Excel 2000
Microsoft Office 2000: Beginning Project 2000
Microsoft Office 2000: Beginning Word 2000
Microsoft Office 2000: Deployment and Administration
Microsoft Office 2000: FrontPage 2000
Microsoft Office 2000: New Features
Microsoft Office 2000: Outlook 2000
Microsoft Office 2000: PowerPoint 2000
Microsoft Office 2000 (Audio)
Microsoft Office 97
Microsoft Office 97 (Audio)
Microsoft Project 2002
Microsoft Project 2002: Beginner (non-audio)
Microsoft Project 2002: Advanced (non-audio)
Microsoft Visio 2000
Microsoft Visio 2000: Getting Started
Microsoft Visio 2000: Up and Running
Microsoft Windows 2000 for End Users
Microsoft Windows 98 for End Users
Microsoft Windows ME for End Users
Microsoft Windows XP for End Users
Microsoft Windows XP: Getting Started
Microsoft Windows XP: New Features
Microsoft Windows XP for Beginners
Netscape 6
Netscape 6 - Getting Started
Netscape 6.2
Netscape 6.2: Getting Started
Netscape Communicator 4.0
Novell GroupWise
PDAs
Palm OS
Pocket PC 2002
Seagate Crystal Reports

Crystal Reports XI: Report Writing Basics
Crystal Reports 10: Report Writing Basics
Crystal Reports 8.5: Report Writing Basics
Crystal Reports
Crystal Reports 2011 Fundamentals
Microsoft Windows Vista for End Users
Microsoft Windows Vista: New Features for End Users
Microsoft Windows Vista for the End User
Microsoft Windows 7: First Look for End Users
Microsoft Windows 7: End User
Overview of SAP for Project Teams
SAP Business Suite 7 for End Users
SAP Business One for End Users
SAP BusinessObjects Business Intelligence
Apple Mac OS X
Mac OS X Lion for End Users
Apple Safari X
Apple Safari for End Users
Microsoft Office for Mac 2011
Microsoft Office: Beginning Word for Mac 2011
Microsoft Office: Beginning Excel for Mac 2011
Microsoft Office: Beginning Outlook for Mac 2011
Microsoft Office: Beginning PowerPoint for Mac 2011
Social Networking
Social Networking Technology and Security Fundamentals

Desktop Certifications

IT Professional Curricula

Business Skills for the IT Professional Solution Area
IT Business
Business Analysis
Enterprise Database Systems Solution Area
IBM & Lotus - Enterprise Database Systems
IBM DB2 Universal Database
INFORMIX-Online Dynamic Server
Microsoft SQL Server
Microsoft SQL Server 2000
Microsoft SQL Server 7.0 Database Implementation
Microsoft SQL Server 7.0 System Administration
Oracle Developer/2000
Oracle8 Database Administration
Oracle8 New Features
Oracle8i Backup and Recovery
Oracle8i Introduction
Oracle8i Database Administration
Oracle9i
Oracle 10g
Oracle 11g
Systems and Database Design
Microsoft SQL Server 2005
Microsoft SQL Server 2008
Enterprise Resource Planning Systems Solution Area
Oracle 11i
SAP R/3 Release 4.6
SAP R/3 Release 4.x
SAP R/3 Release 3.x
SAP R/3 Release 3.0
Internet and Network Technologies Solution Area

BCMSN 2
BSCI 2
CCNA/CCNP
Cisco ARCH
Cisco CIPT Specialist
Cisco CIT
Cisco CCSP
Cisco DESGN
Cisco ICND
Cisco IOS 11.3: Courses by Protocol
Cisco IOS 11.3: ICRC
Cisco: Internetworking Technologies Multimedia (ITM)
CIT
CompTIA iNET+
CompTIA Network+
CompTIA Networking, Internetworking, and Security Technologies
Data/Telecomms
DCN
GIAC Security Essentials
I-Net+
ICND
Internet Security
Internetworking Foundations
Internetworking Support
ISC 2
LAN Technologies
Microsoft Networking Essentials
Network Management and Security
Network Protocols
Network Support
Networking and Telecommunications Fundamentals
Novell Internet Technologies
Novell NetWare 5
Novell NetWare Service and Support
Novell Networking Technologies
Routed Network Protocols
Routing, Bridging, and Switching
Security Principles
Security Procedures
Security Solutions
Security Technologies
Telecommunications
WAN Technologies
Wireless Communications
Wireless
Cloud Computing
Operating Systems and Server Technologies Solution Area
CompTIA A+
CompTIA Server+
Linux
Novell SUSE Linux
Linux: Basic System Administration
Lotus Domino R6
Microsoft SharePoint Server 2003
Microsoft SharePoint Server 2007
Microsoft SharePoint Server 2010
Windows SharePoint Services 3.0
Microsoft - Systems Management Server 2003

Microsoft .NET Server
Microsoft Application Center 2000
Microsoft BizTalk Server 2000
Microsoft Commerce Server 2000
Microsoft Enterprise Servers
Microsoft Exchange Server 2010
Microsoft Exchange Server 2007
Microsoft Exchange Server 2003
Microsoft Exchange Server 2000
Microsoft Internet Information Server 3.0
Microsoft Internet Information Services 5.0
Microsoft Internet Security and Acceleration Server 2000
Microsoft Operating Systems Essentials
Microsoft Proxy Server 1.0
Microsoft Proxy Server 2.0
Microsoft Small Business Server 2000
Microsoft Support Technologies
Microsoft TCP/IP on Windows NT 4.0
Microsoft Windows 2000
Microsoft Windows Server 2003
Microsoft Windows Server 2008
Operating Systems
Oracle Servers
Lotus Domino R5 System Administration
Sun Solaris 8
Sun Solaris 9
Using and Administering UNIX
UNIX Essentials
Microsoft Windows Vista
Microsoft Windows 7
VMware
Microsoft System Center Essentials
Software Development Solution Area
C/C++ Programming
Generic Languages
IBM Websphere
Java 2 (Platform 1.2)
Java 2 Programming
Java Web Services
Lotus Notes Domino 6.0
Microsoft .NET
Microsoft .NET for Developers
Microsoft .NET Software Development Tools
Microsoft C#
Microsoft VBScript
PowerBuilder 6.0
Programming Best Practices
Software Design
Software Design Methodology
Software Programming Fundamentals
Software Development Principles
Web Development Technologies
Software Testing Foundations
Web Design Solution Area
Adobe
Microsoft Office XP
Macromedia
Macromedia - Web Design & Publishing Tools

Microsoft FrontPage
Microsoft Web Development
NetObjects
Netscape Enterprise Server 3.0
Netscape LiveWire
Scripting and Web Languages
Web Application Developer
Web Authoring Tools & Languages
Web End-user/Publisher
Web Master
Web Site Design - Principles
Web Site Design - Tools
Designing and Hosting a Web Site
Other Technology Solution Area
E-commerce
Managing Information Systems
Technical Support

IT Professional Certifications

(ISC)2

Certified Information Systems Security Professional (CISSP)
Systems Security Certified Practitioner (SSCP)
Cisco Certified Design Professional (CCDP)
Cisco Certified Entry Networking Technician (CCENT)
Cisco Certified Network Associate (CCNA)
Cisco Certified Network Professional (CCNP)
Cisco Certified Internetwork Professional (CCIP)
CCNP Voice (Formerly known as CCVP)
CCNA Security
CCNA Wireless
Cisco IP Communications Express Specialist
CCNA Voice
CCNP Security
Cisco Certified Design Associate (CCDA)
CompTIA A+ 2009 Certification
CompTIA Linux+ Certification
CompTIA Network+ Certification
CompTIA Security+ Certification
CompTIA Server+ Certification
Instructor Series: CompTIA Project+ (2009 Edition) Certification

EMC

Information Systems Examinations Board (ISEB)
International Institute of Business Analysis (IIBA)
International Software Testing Qualification Board (ISTQB)
Linux Professional Institute (LPI)
MCSA on Microsoft Windows 2000 Track
MCSA on Windows Server 2003 Track
Microsoft Certified Systems Administrator (MCSA) Messaging Specialization on Microsoft Windows 2000
Microsoft Certified Systems Administrator (MCSA) Security Specialization on Microsoft Windows 2000
Microsoft Certified Systems Administrator (MCSA) Messaging Specialization on Microsoft Windows 2003
Microsoft Certified Systems Administrator (MCSA) Security Specialization on Microsoft Windows 2003
MCSE Windows 2000 Track
Microsoft Certified Systems Engineer (MCSE) Security Specialization on Microsoft Windows 2000
Microsoft Certified Systems Engineer (MCSE) Messaging Specialization on Microsoft Windows 2000
MCSE Windows Server 2003 Track
Microsoft Certified Systems Engineer Server (MCSE) Security Specialization on Microsoft Windows Server 2003
Microsoft Certified Systems Engineer Server (MCSE) Messaging Specialization on Microsoft Windows Server 2003
Microsoft Certified Technology Specialist (MCTS) - Microsoft Exchange Server 2007 Configuration

Microsoft Certified Technology Specialist (MCTS): SQL Server 2008, Implementation and Maintenance
Microsoft Certified Technology Specialist (MCTS): SQL Server 2008, Database Development
Microsoft Certified Technology Specialist (MCTS): Windows Vista, Configuration
Microsoft Certified Technology Specialist (MCTS): Microsoft Office SharePoint Server 2007, Configuration
Microsoft Certified Technology Specialist (MCTS): Microsoft Office SharePoint Server 2007, Application Development
Microsoft Certified Technology Specialist (MCTS): Microsoft Visual Studio 2008
Microsoft Certified Technology Specialist (MCTS): Windows Server 2008 Active Directory, Configuration
Microsoft Certified Technology Specialist (MCTS): Windows Server 2008 Network Infrastructure, Configuring
Microsoft Certified Technology Specialist (MCTS): Windows Server 2008 Applications Infrastructure, Configuration
Microsoft Certified Technology Specialist (MCTS): .NET Framework 3.5, Windows Presentation Foundation Application
Microsoft Certified Technology Specialist (MCTS): .NET Framework 3.5, Windows Communication Foundation Application:
Microsoft Certified Technology Specialist (MCTS): .NET Framework 3.5, Windows Workflow Foundation Applications
Microsoft Certified Technology Specialist (MCTS): .NET Framework 3.5, Windows Forms Applications
Microsoft Certified Technology Specialist (MCTS): .NET Framework 3.5, ADO.NET Applications
Microsoft Certified Technology Specialist (MCTS): .NET Framework 3.5, ASP.NET Applications
Microsoft Certified Technology Specialist (MCTS): Enterprise Project Management with Microsoft Office Project Server 2007
Microsoft Certified Technology Specialist (MCTS): SQL Server 2008, Business Intelligence Development and Maintenance
Microsoft Certified Technology Specialist (MCTS): Windows 7, Configuration
Microsoft Certified IT Professional (MCITP): Enterprise Support Technician
Microsoft Certified IT Professional (MCITP): Enterprise Administrator
Microsoft Certified IT Professional (MCITP): Server Administrator
Microsoft Certified IT Professional (MCITP): Windows 7, Enterprise Desktop Administrator
Microsoft Certified Technical Specialist (MCTS): Microsoft Exchange Server 2010, Configuration
Microsoft Certified IT Technical Specialist (MCTS): SharePoint 2010, Configuration
Microsoft Certified IT Professional (MCITP): Windows 7, Enterprise Desktop Support Technician
Microsoft Certified IT Professional (MCITP): SharePoint Administrator 2010
Microsoft Certified Technical Specialist (MCTS): SharePoint 2010, Application Development
Microsoft Certified Technology Specialist (MCTS): .NET Framework 4, Web Applications
Microsoft Certified Technology Specialist (MCTS): .NET Framework 4, Service Communication Applications
Microsoft Certified Technology Specialist (MCTS): .NET Framework 4, Data Access
Microsoft Certified Technology Specialist (MCTS): .NET Framework 4, Windows Applications
Microsoft Certified Professional Developer (MCPD) : SharePoint Developer 2010
Microsoft Certified Technology Specialist (MCTS): Windows Server 2008 R2, Server Virtualization
Oracle Database 11g Administrator Certified Professional
Oracle Database 11g Administrator Certified Associate
Oracle Database 11g Administrator Certified Professional Upgrade Path
Oracle Application Server 10g Administrator: Certified Associate
Oracle Application Server 10g Administrator: Certified Professional
Oracle Database 10g Administrator Certified Professional Upgrade Path
Oracle Database 10g Administrator Certified Associate
Oracle Database 10g Administrator Certified Professional
Oracle Database 11g Performance Tuning Certified Expert
Oracle Database: SQL Certified Expert
Oracle PL/SQL Developer Certified Associate
Oracle Certified Professional, Java SE 5 Programmer
Oracle Certified Professional, Java SE 6 Programmer
IT Infrastructure Library (ITIL)
ITIL v3 Foundation for Service Management
Project Management Institute (PMI)
Certified Associate in Project Management (CAPM) - PMBOK® Guide - Fourth Edition-aligned
Project Management Professional (PMP) - PMBOK® Guide - Fourth Edition-aligned
PRINCE2®
Information Systems Audit and Control Association (ISACA)
Business Exploration Series
Business Impact Series
Challenge Series
Express Guide View
Test Prep

Legal Compliance Curricula

HR Compliance
Harassment
HIPAA

Workplace Compliance Curricula

Administrative Simplification Under HIPAA
Sexual Harassment Awareness
Workplace Issue Fundamentals

Financial Services Industry Curricula

Customer Service in the Financial Services Industry
Financial Services for New Account Representatives
Retail Banking Essentials
Security Issues for Financial Institutions

Legacy Business Skills Curricula

Business Law and Contracting
Finance for Non-Financial Managers
Human Resource Management
Interpersonal Skills

Legacy IT Skills Curricula

Desktop Curriculum

Microsoft Word 2002
Microsoft Excel 2002
Microsoft Access 2002
Microsoft Word 2000
Microsoft Access 2000
Microsoft Word 97
Microsoft Access 97
Microsoft Windows XP
Microsoft Project 2000
Microsoft Project 98
Microsoft FrontPage 2000
Personal Computing

Web Developer Curriculum

Environmental, Safety and Health, and Transportation Curricula

Environmental, Safety & Health, and Transportation
Safety and Health
Environmental
Security
Transportation
Fundamentals

NETg Curricula (English - US)

Business and Professional Development
Communication
Customer Service
Economics
Government
Human Resources & Workplace Issues
Knowledge Management
Management and Leadership
Operations
Personal Development
Project Management

Sales and Marketing
Strategic Planning
Team Building
Human Resources and Workplace Issues
Desktop
Adobe Desktop Applications
Microsoft Desktop Applications
PC Fundamentals
SAP Desktop Applications
Internet and Computer Basics
Application Development
Cisco
CompTIA
e-Business
IBM
Internet Technologies
Microsoft
Networking and Communications
Oracle
OS Technologies
Programming
Object-Oriented Technologies
SAP
SAP R/3
Web Development
HTML
Master CIW Administrator
Master CIW Designer v5
Information Technology
ITIL
SMB / Consumer
Consumer/ Home Office
Desktop Publishing and Graphics
Financial Management
Home Productivity
Office Productivity
PC Security
Technology